



## TERMS AND CONDITIONS OF THE AGREEMENT DATED 28<sup>th</sup> December 2011

### HOTEL NAME:

#### Hotel information

Hotel will provide **GDS Hotels Private Limited** with comprehensive and up to date product information, including photographs, and facility/service descriptions.

#### Promotion and discount

The Hotel will notify MyHotelTrip and its affiliate companies of any promotion or discount rate available to all distribution partners that is not included in this agreement. Any such rate will be available for MyHotelTrip and its affiliates to be distributed and will automatically override the rates stated in this agreement if such rates are deemed to be lower.

#### Inventory and Price

The Hotel has committed to MyHotelTrip and its affiliate companies a specified amount of room allotment on daily basis. Rooms reserved within allotment are guaranteed and do not require confirmation by Hotel. The Hotel will be provided with a login and password for MyHotelTrip Extranet to control the rates and inventory of the Hotel .All room bookings that come from the Extranet have to be honoured by the hotel at the rates loaded by the hotel.

#### Period of occupancy

Confirmed rooms are available for occupancy from 12:00 noon on the day of arrival and the checkout time is 12:00 noon unless specified otherwise in writing by the Hotel.

#### Payment

MyHotelTrip will pay Hotel the net room rates for all reservations. In the case of a customer dispute, discrepancy or audit by legal authorities, Hotel shall produce evidence of guest occupancy. MyHotelTrip shall collect the payment for room charges in full from the customer at the time of booking and shall pass the booking on to the hotel. MyHotelTrip shall pay the hotel after deduction of our margin prior to the guest check-in. All additional and miscellaneous services availed by the guest during the stay to be charged directly to the guest.

In extreme circumstances of public holidays or other unexpected delays, a 5 working day grace period post check out of the guest, is agreeable for payment to reach the hotel.

#### Rate parity guarantee:

The rates given by you will be sold on MyHotelTrip at a \_\_\_ margin on the sell rate. The Hotel guarantees to MyHotelTrip that the sell price advertised on MyHotelTrip corresponds to the best available price for an equivalent stay and that a better price cannot be obtained by a Guest making a reservation with the Hotel directly or via another party or via another medium.

### **PLEASE DO NOT UNDER ANY CIRCUMSTANCE COLLECT MONEY FROM THE GUEST.**

#### Cancellations and No-shows

MyHotelTrip will notify the Hotel of cancellation and reductions as early as possible, but in any case not later than the notice period specified in the contract. For cancellation or no-show after required minimum period, the hotels can apply a one (1)-night cancellation fee unless excused under Force Majeure.

#### Confidentiality

All information contained in this agreement is strictly confidential and must not be disclosed to third parties.

#### Inability to Honor Reservations

If the Hotel is unable to honor any of its reservations, it shall immediately notify MyHotelTrip and also relocate the MyHotelTrip guest to a comparable category of Hotel or Resort or higher category. It shall also prepay to such comparable Hotel or Resort the room charges for the nights in question, together with all the transportation costs of the guest to such alternative accommodation. The Hotel will also immediately deliver a written apology to the MyHotelTrip guest including an explanation absolving MyHotelTrip of responsibility for supplier's / hotel's failure to honor the reservation.

#### Term and termination

This agreement shall be valid and continue to be in force, unless terminated mutually by either party. This agreement may be terminated at any time for any reason by either party by giving a clear thirty (30) days prior written notice to the other. The



Hotel shall honor any existing reservations from MyHotelTrip at the time of termination, and all agreements herein with respect to these reservations shall survive the termination of the agreement.

The room rates, cancellation policy and the Commission thereof will be subject to negotiation from time to time depending upon the seasonality, supply and demand factors. The room rate, cancellation policy and related commission changes will be in writing and mutually agreed to and form part of the agreement as an addendum to the main agreement.

Both parties have full understanding in respect to the terms of this agreement, including rates for accommodation and other services rendered by the Hotel.

The Hotel agreed as follows:

**ROOM RATES = NET RATE (Inclusive of tax and service charge)**

**CURRENCY = INR**

VALIDITY PERIOD (Inclusive)	Room Type	Allotment	Display Rate	Net Rate	Extra Bed	Max No. Of Pax
From:						
To :						
From:						
To :						

Commission: ..... (Minimum 20% Commission)

Commission On Extra Bed: 20%

**Cut off Period:**

**Child / Infant Policy:**

**Meal Plan:**

**Taxes Applicable: INCLUSIVE**

**Airport Transfers:**

**Cancellation Policy:**

- a) MyHotelTrip standard policy: 0 – 24 hrs: 1 Night retention to be charged for room and taxes; 24 – 48 hrs: No Charge for room and taxes.
- b) 1 night cancellation APPLICABLE
- c) Non refundable

**Payments Details– Please ensure this is filled up to ensure timely payments.**

Name of Bank Account	
Account No.	
Branch Name	
Bank Address	
IFSC no.	
Beneficiary / Recipient Name	
Email id (Accounts persons)	
Bank Branch	

In case of cheque, address of where to courier cheque	
Preferred Mode of payment	<input type="checkbox"/> Electronic Funds Transfer, <input type="checkbox"/> Cheque, <input type="checkbox"/> Demand Draft, <input type="checkbox"/> Credit Credit period = 15 days If credit is ticked, please mention credit period, once bills are submitted to us.

**Supplier Contact Information:**

<b>Sales &amp; Marketing Contact Information:</b>	<b>Reservations Contact Information:</b>
Name:	Name:
Title:	Title:
Email:	Email:
Phone:	Phone:
Fax:	Fax:
<b>Revenue Manager's Contact Information:</b>	<b>Accounts Coordinator:</b>
Name:	Name:
Title:	Email:
Email:	Phone:
Phone:	Fax: :

**Hotel Info:**

**Website:**

**Group Name/Brand Name:**

**Hotel Address**

**Postal Code:**

**Area:**

**Tel No:**

**Star Rating:**

**Hotel Description:**

**Nearest Landmark:**

**Distance from International/Domestic Airport:**

**Distance from Railway Station/Bus Stand:**

**Hotel Attribute Overview:**

• **F&B Outlets:**

TYPE OF OUTLET	OUTLET NAME	CUISINE	TIMINGS
COFFEE SHOP			
BAR			
ROOM SERVICE			
SPECIALITY RESTAURANT			
NIGHT CLUB			

- **Recreational Activities:**

**Attractions / Points of Interest:** (Please mention here airports with name, stations with names, key landmarks, shopping malls, movie cinemas, well known restaurants etc)

PLACE OF INTEREST	DISTANCE FROM HOTEL (KMS)

**SERVICE ATTRIBUTES:**

- Airport Transportation (Free / Charge)
- Games Room/Arcade/Pool Room
- Business Centre Complimentary (Cell phone Rental/Computer Rental/ Translation Services/Secretarial Services)
- Spa Services (complimentary/chargeable/Jacuzzi/Steam/Fitness Equipment)
- Internet Access Complimentary (complimentary/chargeable/dial-up/high speed/broadband/wireless)
- Swimming Pool Outdoor (outdoor): YES/NO
- ATM/Bank in Hotel (Yes / No)
- Laundry and Dry Cleaning Services (Yes/ No)

**ROOM ATTRIBUTES:**

- Air-Conditioning
- Direct-Dial Phone
- Internet Access Complimentary (complimentary)
- Hot/Cold Running Water
- Bathroom Attached (Attached/Shared)
- Cable/Satellite TV (Free-to-Air)
- Minibar (full/limited)
- Iron/Ironing Board In room (in room)
- Physically Challenged Rooms Available ( 02 Rooms )

**Policy Attribute:**

Check In time: 12:00 Noon  
 Check Out time: 12:00 Noon

Signed on behalf of GDS Hotels Pvt. Ltd:

Signed on behalf of Hotel:

Name: Narayan Gautam  
 Title: Managing Director  
 Place:  
 Date:

Name:  
 Title:  
 Place:  
 Date: